

PSIF

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A Local Government View Point

Colin Mair

Chief Executive

Improvement Service

(PSIF Board Member)

The Changing Context

- The Concordat: Partnership in governance
- Outcome agreements underpinned by robust performance management
- Reduced ring-fencing: Rationalised national reporting
- Post Crerar: 'Proportionality' and 'Self-Assessment'

Councils and partners need to do it for themselves

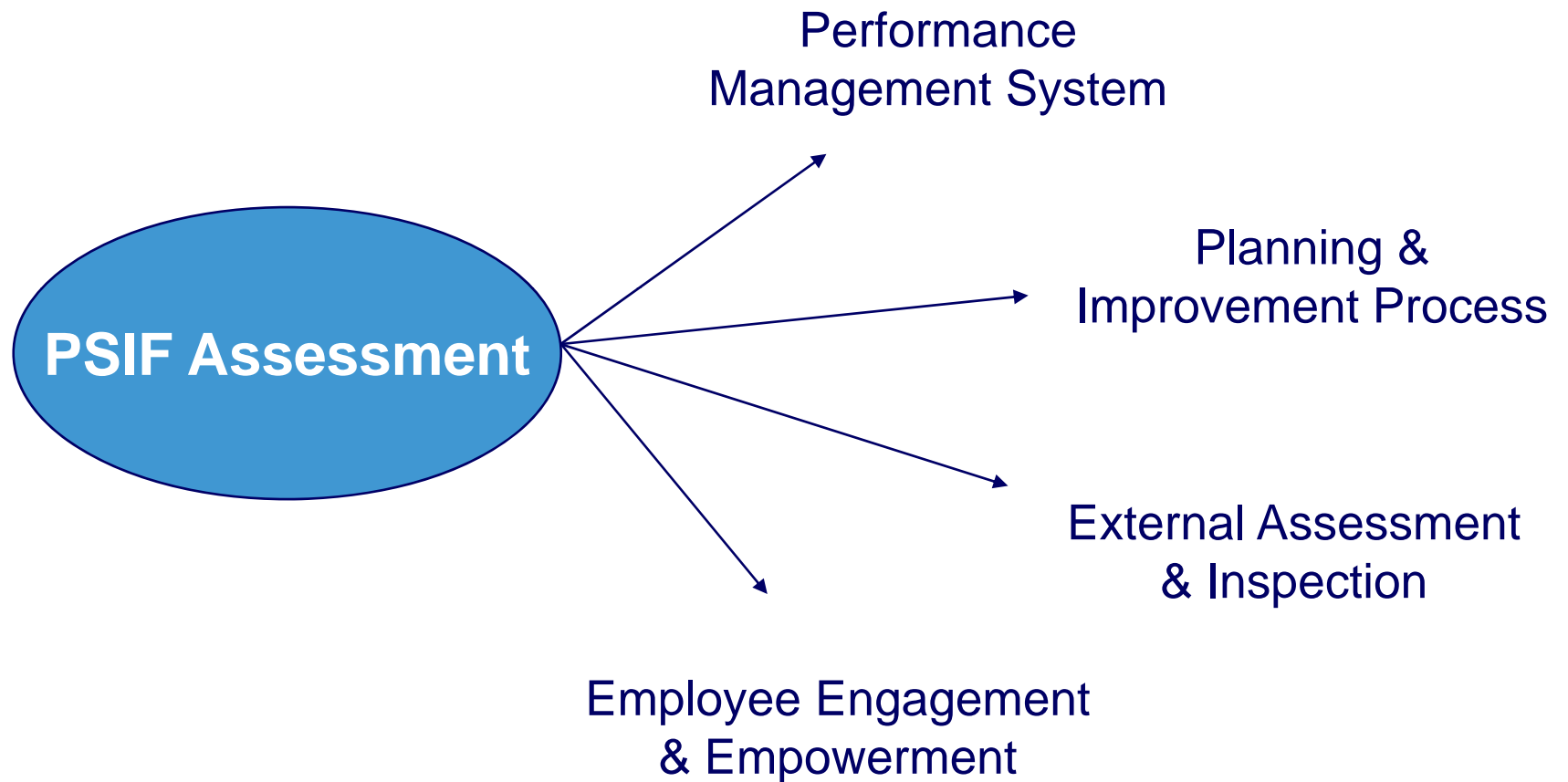
For Councils and Local Partners

- Outcomes, partnership and self assessment
- Corporate governance and self assessment
- Credibility, reputation and self assessment
- External scrutiny and self assessment

Key Elements

- Corporate leadership and commitment
- Systematic interrogation: Evidence based
- Trained assessors: Quality control
- Systematic improvement planning
- Performance managed delivery

PSIF Supports Continuous Improvement



The Link to External Scrutiny

- External challenge still important
- Self assessment provides accessible evidence of performance and improvement
- Reduces cost; focuses issues; optimises value
- Supports 'common data' requirements of inspectors and regulators

The Link to SOAs

- SOA has a strategic outcome focus
- SOA should be anchored in local needs & priorities in support of national outcomes
- SOA requires
 - evidence based priorities
 - corporate drive & commitment
 - partnership commitment
 - strong political & managerial leadership

PSIF is a Partnership

- Dedicated IS resources
- Mentoring - experience of existing partners
- Readiness assessment
- Externally recognised rigorous tool under constant review
- Community of practice/forum
- Benchmarking/leading practice
- Use of existing resources – e.g. case studies

How Do We Go Forward?

- 32 councils and partners go it alone: Cost, replication and capacity
- Collaborate to develop common models and processes
- Focus on commonality not brand
- Create critical mass and mutual support

How Do We Go Forward?

- Sharing costs, capacity and reducing replication
- Embedding of common improvement model and processes
- Create critical mass of mutual support
 - 14 LA's to date; 4 positive reports gone to councils; 6 others have scheduled meetings. Target to have 25 Councils.
 - 2 Fire Authorities (met with Chief Fire Officers Association)
 - Health (SG and NHS Scotland)
 - Includem (Voluntary Sector Network; SCVO)

How Do We Go Forward?

- Board expansion
 - The Scottish Government
 - COSLA
 - HMIE
 - SWIA
 - Scottish Consumer Council
 - NHS
 - Fire Service
 - Third Sector
- Focus on commonality of improvement principles

Conclusions

- Improving customer outcomes is central concept
- Robust self assessment is a core mechanism
- External scrutiny is part of the improvement process